

If you would like an informal chat please do not hesitate to contact us – details below:

## Get in touch:

#### Tandem

Commonweal 56 Wellington Street Stockport SK1 3AQ

## **Telephone:**

0161 480 1211

#### Fax:

0161 480 3735

#### Email:

Tandem@ageukstockport.org.uk

#### Web:

www.ageukstockport.org.uk

We can be contacted at the main office by telephone, fax, email or letter between 9am and 5pm, Monday to Friday.



An Age UK Stockport service. Registered charity number 1139547

## **MISSION**

Our MISSION - Tandem – working locally for your wellbeing.

# VISION

Our VISION is for Stockport to be a place where everyone is able to make the most of later life, living as valued members of their communities.

## **VALUES**

Our VALUES are based on being a caring, community focused organisation:

- Connected working together with respect and integrity
- •Confident positive, bold and effective
- •Creative responsive, innovative and resourceful

# STRATEGIC AIMS

#### **Our STRATEGIC AIMS are:**

To collaborate - We will work with local people, organisations and communities to understand what they do and how we can work together.

To be active - We will be both proactive and responsive in what we do and how we work. We want to be the organisation older people come to as their first port of call, feel part of and trust to care.

To influence - We will listen and respond to the voices of older people to influence locally and beyond.

To be effective - We will be a credible, high profile, respected charity. We will always work to our vision, mission and in line with our values and challenge ourselves to continually improve through commitment to high quality standards.





Tailored support in your home and in your life.



# Tailored support in your home and in your life.

# "I couldn't manage without you"

## What is Tandem?

A bespoke service tailor-made to each person's individual needs and situation. Assisting with a range of activities including personal practical tasks at home, shopping, domestic support, companionship, leisure activities, and supporting with hospital and other appointments, through to supporting people with complex conditions such as dementia, Parkinson's, stroke or palliative care.



## What is provided?

Companionship, domestic support, de-cluttering, leisure activities, shopping services, pension collection, respite care, practical handy help tasks at home and more.

## Who is our service for?

We support adults who may require varying levels of support - for example confidence building to more complex support. Also for a period of time or on an ongoing basis.



### Who are our carers?

We employ people that live locally, all of whom undergo a comprehensive recruitment and selection process. We provide ongoing support and training, and we carefully match our staff to meet your requirements.



## What makes us different?

Tandem Care is about 'working with you' – so it works alongside each person to support them to achieve their individual goals. We are committed to ensuring our support is friendly, flexible and person led. It is part of and backed by Age UK Stockport, an established and respected local charity, that really cares about people's life experiences.



"You put the light back on in my life"

Call us for more information 0161 480 1211