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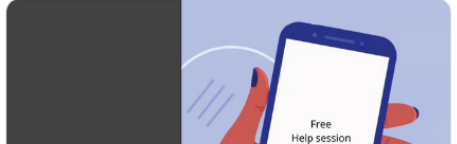
Stockport Council @StockportMBC · Nov 8
 Do you need help getting online or doing things online? Come to **#Brinnington Library** this Thursday, 12-3 pm, for help from **@AgeUKStockport** and **#SkyCares** volunteers. For more information, call 0161 480 1211, visit orlo.uk/rGXbN or just drop in!
#DigiKnow



Stockport Council @StockportMBC · Oct 22
 Community Computers have reduced the price of refurbished laptops and PCs for those on low incomes to £50 until December.
#DigiKnow #GetOnlineWeek #Digtobor
 To buy a low-cost device, call 0161 476 2777, visit Renewal North West in Shaw Heath, or orlo.uk/gR1ux



Stockport Council @StockportMBC · Oct 24
 Need help doing things online? Want to try free e-books and e-magazines? Drop into **#Marple** library tomorrow between 10.30 am and 12 pm for support with digital. **#DigiKnow #GetOnlineWeek #Digtobor**
 @stockportlibraries



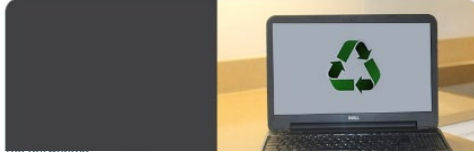
Stockport Council @StockportMBC · Oct 16
#DigiKnow partner **@AgeUKStockport** has 2 events in **#GetOnlineWeek**: Welcome Wednesday at Stockport College on Wed, 19 Oct and a digital help drop-in at Brinnington Library on Thursday, 20 Oct. Call Age UK on 0161 480 1211 or find out more at: orlo.uk/cOKNn



Stockport Council @StockportMBC · Oct 11
#DigiKnow partner **@WalthewHouse** offer 1-1 support, as well as a regular support group for users of assistive technology on the 2nd Thursday of every month 12.30 to 15.30. Call 0161 480 2612 to book your free place or read more at: [#GetOnlineWeek #Digtobor](http://orlo.uk/O7ph4)



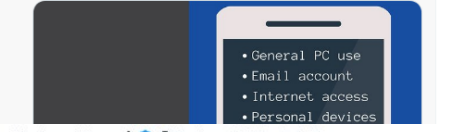
Stockport Council @StockportMBC · Nov 4
 Many people struggle to afford to get online. If you have a computer you don't use, don't hide it away in a cupboard. Take it to any **Stockport library**, and **@communitycomput** will remove your data and recycle it. Find out more: orlo.uk/1uHb2
#DigiKnow @SMBC_libraries



Stockport Council @StockportMBC · Oct 26
 Do you know someone who needs help getting online or doing things on the internet? Tell them about the free **#DigiKnow** classes in Stockport that can help them learn. To find a class near you, call the **#DigiKnow** Helpline on 07724 217888 or visit: [#Digtobor](http://orlo.uk/dn74K)



Stockport Council @StockportMBC · Oct 25
 Stockport library **#DigiKnow** sessions to help you do things online:
 10.30 – 12 today drop-in at Marple
 26 Oct drop-in at Bredbury
 28 Oct drop-in at Bredbury
 01 Nov drop-in at Cheadle
 02 Nov drop-in at Bredbury
 Full details: orlo.uk/vs40D
#GetOnlineWeek #Digtobor



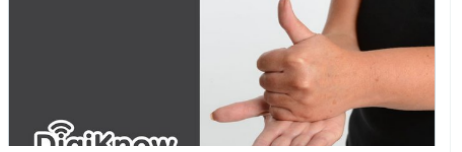
Stockport Council @StockportMBC · Oct 15
 Need help doing things online? There's a Community Online Group each Tuesday at Offerton Community Centre to help you get online and stay safe online. New learners welcome. Call Louise on 07875 990 222 or visit: orlo.uk/WGqC1
@StockportHomes #DigiKnow #GetOnlineWeek



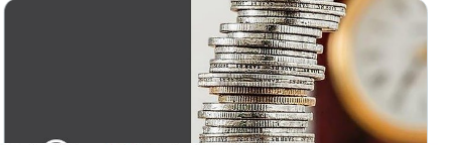
Stockport Council @StockportMBC · Oct 10
@CooperativeBank Digital Bees are busy getting ready for **#GetOnlineWeek**. If you need help doing things online, there's a Digital Bees drop-in on 14 Oct in Stockport and an Online Security Tips session on 19 Oct in Reddish. **#DigiKnow #Digtobor** orlo.uk/REV5S



Stockport Council @StockportMBC · Oct 21
 Need BSL help to do things online? **#DigiKnow** partner **@StockportTPA** provides a free **#deaf** support service to help you get online and do things online. Please text 07539 468 560 for an appointment.
 More support with digital at: [#GetOnlineWeek #Digtobor](http://orlo.uk/9v3Zn)



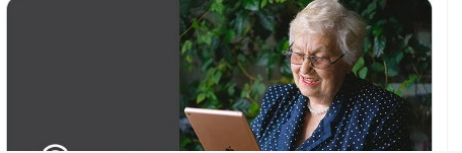
You Retweeted
Stockport Council @StockportMBC · Oct 27
 The internet can save you money on the best deals, goods and services. People who use the internet save around £1,000 a year. For help getting online and doing things online, call 07724 217888 or visit [#DigiKnow #CostOfLivingCrisis #Digtobor](http://orlo.uk/TKiZG)



Stockport Council @StockportMBC · Oct 19
 If you're not online yet, or you're not very confident at using the internet, **#GetOnlineWeek** can help you **#TryOneThing**. Find help at a Get Online Week support session near you: [#DigiKnow #Digtobor](http://orlo.uk/hd41Q)



Stockport Council @StockportMBC · Oct 17
#DigiKnow partner **@skysgroup #skycare**s has 2 events in **#GetOnlineWeek**: Digital drop-in with **@AgeUKStockport** at Brinnington Library on Thursday, 20 Oct, and Digital Device Drop-in with **@re_dish** in Reddish on Friday, 21 Oct. Find out more at: orlo.uk/FJ3hw
#Digtobor



Stockport Council @StockportMBC · Oct 8
 October is Cyber Security Month. **#DigiKnow** free classes can help you learn how to use the internet safely, how to spot scams, keep safe and protect yourself. Find a class near you: [#Digtobor #ThinkB4Uclick #GetOnlineWeek](http://orlo.uk/nRSeu)



Stockport Council @StockportMBC · Oct 28
 If you have a tablet you don't use, unlock it and drop it off at a Stockport library. **@communitycomput** will safely remove all your data and recycle it to help those struggling to get online. Find out more at: [#DigiKnow #Digtobor](http://orlo.uk/bwAKD) @stockportlibraries



Stockport Council @StockportMBC · Oct 24
 If you have a phone you don't use, don't leave it tucked away in a drawer. Unlock it and drop it off at any Stockport library. **@communitycomput** will remove your data and recycle it to help people get online. More at: orlo.uk/T2F58
#DigiKnow #Digtobor @SMBC_libraries



Stockport Council @StockportMBC · Oct 18
 If you don't have a device to get online, try out refurbished IT equipment and get help doing things online at Tea and Tech on Friday, 21 Oct: [#GetOnlineWeek #DigiKnow @communitycomput @StartpointSK6](http://orlo.uk/qj3Zh)



#digiatastockport @SMBC_Digital · Oct 10
 October is Cyber Security Month. Learn how you can defend your business against cyber security breaches or attacks at this free workshop run by **@Eagle_Labs_DISH** and **@SMBC_Libraries**. **#DigiKnow #Digtobor**
#ThinkB4Uclick orlo.uk/Xlm2X

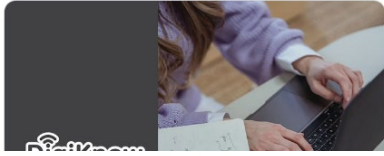


Stockport Council @StockportMBC · Sep 26
 Are you on a low income with no access to the internet at home? You may be able to borrow a laptop or tablet from the **DigiKnow Device Library** and data from the **#NationalDataBank**. Call the **#DigiKnow** Helpline on 07724 217888 or visit orlo.uk/cp24G to find support.

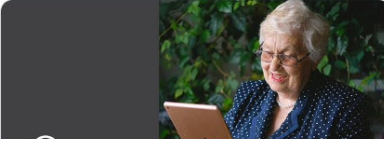




#digitalstockport @SMBC_Digital · 1h
Being 'digital' helps employment. 90% of jobs need some digital skill; people with digital skills earn 3-10% more than those without. If you'd like to help people build [#digitalskills](#) and confidence, please join the [#DigiKnow](#) network: [orio.uk/goc6p](#) [#FixTheDigitalDivide](#)



#digitalstockport @SMBC_Digital · Nov 2
We can help you to support less digitally confident friends, family and neighbours to get online and connect with the digital world. Become a [#DigiKnow](#) Friend and learn where people can get help getting online. Sign up for a free online training session: [orio.uk/Ak9H](#)



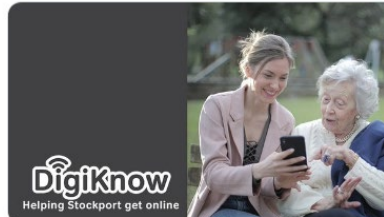
#digitalstockport @SMBC_Digital · Oct 17
It's [#GetOnlineWeek](#)! The [#DigiKnow](#) alliance are running lots of activities this week to help support everyone to get confident online. It's just one part of our pledge to build a Radically Digital Stockport under the [#OneStockport](#) Borough Plan: [orio.uk/wpYe5](#) [#DigiTober](#)



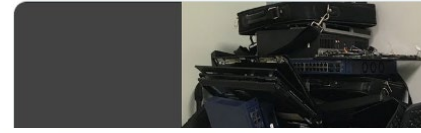
#digitalstockport @SMBC_Digital · Sep 22
The [#DigiKnow](#) alliance is an essential part of Stockport's Radical Digital Strategy. Having digital skills and access to the internet is vitally important for our residents to thrive in the digital world. Find out more and join us: [orio.uk/9MXpp](#) [#GetOnlineWeek](#)



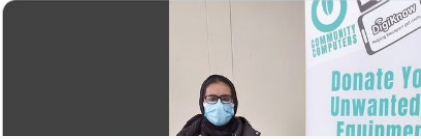
#digitalstockport @SMBC_Digital · Sep 26
Gaining digital skills can be positively life changing. If you know someone who needs a little help to get online, we've pulled together lots of useful resources on our website, so you can support them to get the help they need. [orio.uk/4iwW9](#) [#DigiKnow](#) [#GetOnlineWeek](#)



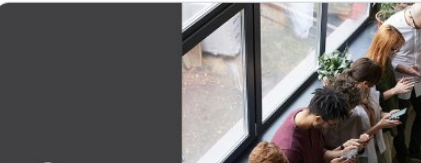
#digitalstockport @SMBC_Digital · Oct 28
Don't just store your old computers or destroy them. Donate them to [@CommunityComput](#) who will securely wipe your data and refurb them to help people get online for less. Call 0161 476 2777 to arrange a free collection or visit: [orio.uk/9k5d](#) [#DigiKnow](#) [#DigiTober](#)



#digitalstockport @SMBC_Digital · Nov 3
With the rising cost of living, more people can't afford to get online. If you have a device you don't use, please donate it to [@CommunityComput](#) to refurb for others to use. Find out more, including the type of devices that you can donate at: [orio.uk/RcnuP](#) [#DigiKnow](#)



#digitalstockport @SMBC_Digital · Oct 18
[#DigiKnow](#) is a network of over 50 partners from all sectors, who signpost residents to digital skills support, or provide that support, donate or refurbish devices and more. Find out how your organisation could help [orio.uk/m3MfP](#) [#GetOnlineWeek](#) [#DigiTober](#) [@SMBC_Business](#)



#digitalstockport @SMBC_Digital · Sep 22
Did you know Stockport residents can borrow devices from the [#DigiKnow](#) Device Lending Library and data from the National Databank for free? Find out more about this and other types of support available when you join the [#DigiKnow](#) network: [orio.uk/lkyvY](#) [#GetOnlineWeek](#)



#digitalstockport @SMBC_Digital · Sep 20
[#RecycleWeek](#)
When you change your computer or phone, what do you do with your old one? Why not donate it to help people in Stockport who aren't online? Drop off devices at any Stockport library. [orio.uk/4B8cl](#) [#DigiKnow](#) [@communitycomput](#) [@stockportlibraries](#)



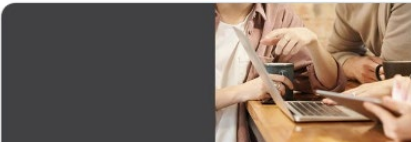
#digitalstockport @SMBC_Digital · Nov 8
Could you volunteer to help others use computers? [@StartpointSK6](#) run FREE Digital Champion training sessions to give you the skills and confidence to help others to get more confident online. More at: [orio.uk/AH9X](#) [#DigiKnow](#)



#digitalstockport @SMBC_Digital · Nov 1
According to a recent report, the cost to families of not being connected and missing out on online prices and deals is £286 a month. If you'd like to help people get online and do things online, we'd love you to join the [#DigiKnow](#) network: [orio.uk/3cn7B](#) [#CostOfLiving](#)



#digitalstockport @SMBC_Digital · Oct 19
Do you come across people in Stockport who need devices or data to get online?
By joining Stockport's [#DigiKnow](#) network you'll get access to the [#DigiKnow](#) Device Lending Library and National Databank. Find out more at: [orio.uk/4XVoM](#) [#GetOnlineWeek](#) [#DigiTober](#) [@Sector3SK](#)



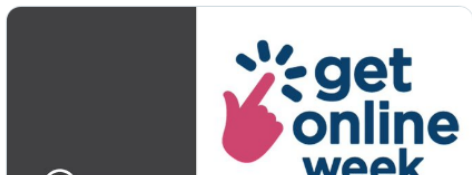
#digitalstockport @SMBC_Digital · Oct 7
Do you support people with [#digitalskills](#)?
If you're in Stockport and help people use the internet, why not find out more about the [#DigiKnow](#) network free training and support, including access to devices and data?
Find out more at: [orio.uk/zSjkR](#) [#GetOnlineWeek](#)



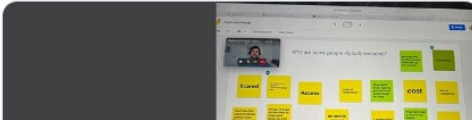
#digitalstockport @SMBC_Digital · Sep 2
Are you someone's 'phone a friend' for anything digital? [@StartpointSK6](#) run FREE Digital Champion training sessions to give you the skills and confidence to help others to get more confident online. More at: [orio.uk/obSrg](#) or call the [#DigiKnow](#) Helpline on 07724 217888.



#digitalstockport @SMBC_Digital · Oct 6
We're promoting all [#Stockport](#) [#GetOnlineWeek](#) events on our website. Don't forget to add yours to our events calendar and get the support of the [#DigiKnow](#) network. [orio.uk/3wysq](#) [#FixTheDigitalDivide](#) [#DigiTober](#)



#digitalstockport @SMBC_Digital · Oct 26
Do you support people in Stockport who'd benefit from being online? Become a [#DigiKnow](#) Friend and learn where people can get help getting online. Sign up for a free online training session: [orio.uk/dZn1B](#) [#DigiTober](#) [#GetOnlineWeek](#)



#digitalstockport @SMBC_Digital · Oct 24
A big thank you to all our [#DigiKnow](#) partners who supported [#GetOnlineWeek](#). There was a fantastic range of events last week, with many more to come in future weeks and months. If you'd like to join the [#DigiKnow](#) network please get in touch at: [orio.uk/MqkV3](#) [#DigiTober](#)



#digitalstockport @SMBC_Digital · Oct 12
Are you a VCFSE supporting people in Stockport who'd benefit from being online? [#DigiKnow](#) offers free training and information, devices, and data to help you, to help them, to get online. Visit: [orio.uk/KXAi5](#) or call the [#DigiKnow](#) Helpline on 07724 217888. [#DigiTober](#)



#digitalstockport @SMBC_Digital · Aug 26
[#DigiKnow](#) partner [@StartpointSK6](#) run friendly and informal classes that can help you get online and stay safe online. To book a class email [james@startpoint.org.uk](#), call 0161 494 9947 or call the [#DigiKnow](#) Helpline on 07724 217888. More information at: [orio.uk/ko9Z6](#)

DigiKnow Helping Stockport get online	Monday 10am - 11am Arthur Greenwood Centre SK6 1ES	Tuesdays 10am - 11am 11am - 12pm Startpoint Coffee Shop SK6 1RJ	Wednesdays 11am - 12 pm Ecoffee Morning on Zoom	Thursday 11.30am - 12.30pm Cornerstone Stockport Homes SK1 3NQ	Friday 10am - 11am 1pm - 12pm Startpoint Coffee Shop SK6 1RJ
	Tuesdays 2pm - 3pm 3pm - 4pm York Street Community Centre SK3 9HT				

Digital skills sessions
Booking Essential!
0161 494 9947 or 07724 217888
james@startpoint.org.uk

Would you like a budget-friendly class? Join our waiting list



Helping Stockport get online

STOCKPORT **REVIEW** EXTRA



Stockport Review Extra

Introduction from Councillor Malcolm Allan, Cabinet Member for Finance and Resources



This October, we have joined the rest of Greater Manchester in celebrating 'Digitober', a spotlight on GM's digital sector as we work towards our shared ambition to be recognised as a world-leading digital city-region.

One of our most important priorities is that all residents can make the most of digital opportunities. Next week sees the national Get Online Week campaign. Every year in October, Get Online Week is Good Things Foundation's digital inclusion campaign that inspires people to do more online, improve their digital skills and get motivated to learn more. [Read more](#) about how families are helping each other get online.

Nationally, nearly 1 in 5 adults lack the most basic digital skills needed for everyday life, over 1 in 20 households have no internet access, and 2 million households struggle with the affordability of internet access.

Your council has help available in each one of these situations. Firstly, we have a well-established programme to build residents' access to the internet and their skills and confidence to do things digitally. The DigiKnow network is a partnership of local groups, organisations, and volunteers, who run drop-in sessions, free community classes, a DigiKnow Helpline and a Device Library that loans devices and data for free to people on low incomes.

We also run a device recycling scheme which has already provided many residents with equipment they would otherwise not be able to afford. And you can go to our libraries to connect to the internet using free wifi on your own device or a computer for free.

If you know someone who needs help getting online, please spread the word about DigiKnow and read on to find out about the week of activities taking place from 17-23 October in the borough. I'll be around at some of these and hope lots of residents will be able to take advantage of the various events.



Try One Thing Online

Would you or someone you know like to learn how to use the internet or improve your digital skills? During Get Online Week 17 - 23 October, we're encouraging people to 'Try one thing' online - to use the internet to do just one thing they'd normally do face to face or over the phone.

It could be an ideal opportunity to try comparing prices, finding reliable health information, searching for jobs, or shopping online. You can get help to do something new online at a wide range of free DigiKnow support sessions across Stockport.

[Find an event](#)

Recycle your old devices to help people get online

Community Computers refurbish old devices to help people in Stockport who aren't online. If you have a computer, laptop, tablet or smartphone you don't use, drop it off at any Stockport library or Renewal North West's shop in Shaw Heath. Community Computers will safely remove all your data and recycle your device. You'll be helping people in Stockport get online while also helping to reduce e-waste.

[Find Out More](#)

DigiKnow

DigiKnow support is available all year round. Ask at your local library, call the DigiKnow Helpline on 07724 217888 or follow the link below for free online resources and a list of free classes and community groups that can help.

If you don't have a device, you can use the public computers and Wi-Fi at our libraries, Fred Perry House reception, or the One Stockport Hub for free. You may be able to borrow a device or data from the DigiKnow Device Lending Library. Or DigiKnow can show you where to purchase a refurbished device at a lower cost.

[Find Out More](#)



Helping Stockport get online

DigiKnow Friends Training Session

Think about what you do online: speak to family and friends, shop, check social media, make appointments, work...the list goes on. If you couldn't get online, you'd miss out on so much. And you probably know someone in that situation.

So, what can you do to help them get online? There are lots of community groups and libraries in Stockport who can help. Some can loan devices and data for free. You can find out about all the 'DigiKnow' support that's available in Stockport by attending this free online training session. The next session is Monday 10th October so please sign up today.

Access refurbished devices for as little as £50 until December 2022

0161 476 2777

Low cost, refurbished devices to support those on low incomes

Help with the Cost of Getting Online

Community Computers have reduced the price of all laptops and desktops for those on low incomes to £50 until 23rd December 2022.

To buy a low-cost device, call 0161 476 2777, visit [Renewal North West](#) in Shaw Heath, or the [Community Computers online shop](#). Devices are limited to 1 per household, and you'll need to show evidence of low-income status.

Community Computers can also help you get online or borrow a device or data from the DigiKnow Device Lending Library. Or you can call the DigiKnow Helpline on 07724 217888 or visit our [DigiKnow web pages](#).

Have a read of the [latest blog](#) from Digital Stockport, all about tackling the digital divide through a greener approach.

[Find out more](#)

Could you help people get online during Get Online Week?

From 17 to 23 October, it's Get Online Week, an annual campaign to help people improve their digital skills. In Stockport we're planning a range of events and need your help to support as many people as possible.

We're looking for volunteers who can spare some time to help others to get online. Starting Point Community Learning Partnership run two free DigiKnow online training sessions to help you do this:

- DigiKnow Friends is a one-hour workshop to learn about digital exclusion. DigiKnow Friends don't themselves help people to get online, but they know where to send people for support.
- Digital Champion training takes your training to the next level, giving you the necessary skills and confidence to help people to learn digital skills.

Visit our DigiKnow webpages to find out more or sign up.



Helping Stockport get online

Being Online Can Save You Money

Do you know someone who isn't online? They may be missing out on the opportunity to save money. The cost to families of not being connected and missing out on online deals is estimated at £286 a month.

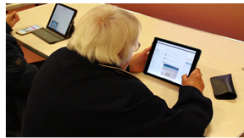
So, what can you do to help them get online? There are lots of 'DigiKnow' community groups and libraries in Stockport that can help, with some loaning devices and data for free. Find out about all the available help by visiting our website or calling the DigiKnow Helpline on 07724 217888.

Or you can learn more by signing up next one is Tuesday, 8th November.

[Get help](#)

Free Digital Champion training

We're looking for more Digital Champions to help family, friends, or people in the community to get online. You don't need to be a digital expert as free Digital Champion training is provided by Starting Point Community Learning Partnership. You only need basic digital skills and to be enthusiastic about the benefits of being online and sharing this with others.



There are two sessions to complete the training: 'Introduction to being a Digital Champion' and 'Skills for being a Digital Champion'. Sessions take place on the first Wednesday of the month from 1pm - 3.30 pm via Zoom, and can be done in any order. Why not give next week's a try? Visit our [DigiKnow web pages](#) to find out why Digital Champions are so important, or sign up below.

[Find out more](#)

Help to get online at Stockport libraries

Do you know someone who needs help using the internet? There are new free digital support sessions at Brinnington and Bredbury libraries.

Brinnington: **Thursday 8 & 29 September**, 12pm - 2pm

Bredbury: **Wednesday 14 & 16 September**, 10am - 12pm

People on low incomes may also be able to borrow a laptop or data for internet access for free from the DigiKnow Device Lending Library. Ask for details at your local library or call the DigiKnow Helpline on 07724 217888. Or you can use free Wi-Fi on your device or a public computer for free at any Stockport library.

Do you work with people who would benefit from being online?

Do you support people who'd benefit from being online for employment or training, information on health and wellbeing, or the best deals to save money? Getting online can seem scary, but people feel more comfortable learning something new from someone they already trust.

There's support in Stockport for community groups to provide help with digital alongside their other support. DigiKnow offers free training and information, devices, and data to help you, to help them, to get online. To learn more about joining the DigiKnow community network, please visit: [Digital Inclusion in Stockport](#) or call the DigiKnow Helpline on 07724 217 888.

Get Online Week: Starting Point Digital Guides

As part of Get Online Week, Starting Point Community Learning Partnership are sharing their experiences and learnings of various digital technologies they have used in their work.

Their first resource is a 5 minute [video](#) about how they use the software Monday.com and why.

Stockport Council and DigiKnow partners are promoting ways for residents to get online and improve their digital skills with events across Stockport. If you know someone who needs help to get onto the internet or who'd like to learn how to do more online, please spread the word about the free events.

You can find full details on the council's [events calendar](#). They can also get support by calling the DigiKnow Helpline on 07724 217888

COMMUNITY COMPUTERS

Access refurbished devices for as little as £50 until December 2022

0161 476 2777

Low cost, refurbished devices to support those on low income

DigiKnow

Devices and data for people on low income

Community Computers have reduced the price of all laptops and desktops for those on low incomes to £50 until **Friday 23 December** (usual price £99). To buy a low-cost device, call 0161 476 2777 or pop in to [Renewal North West](#) in Shaw Heath. Devices are limited to 1 per household, and you'll need to show evidence of low-income status.

People on a low income may also be able to borrow a laptop, tablet or smartphone for free from the DigiKnow Device Lending Library. Free data (sim cards) are also available from the National Databank. Contact James at Starting Point for details of either offer 0161 494 9947 / 077724 217888 / james@startpoint.org.uk