



Greater Manchester

# IT Support Programme

[Click Here to Apply](#)

**Springboard into Tech!**

**Earn up to £24K as a starting salary**

**A career for life! Average salary for an IT professional is £47K**

Start date: July 26th 2021

## Who we are

Generation is a charity which offers outstanding free training courses and qualifications to young people like you.

*Generation*

### About the course

Do you want to become an expert in IT and launch your career in the sector? Are you excited by problem solving and speaking with people?

Apply now to our IT Support programme and begin your journey as a certified IT professional!

With introductions to hiring employers after graduating.

### On the course, you will...

- Work with the latest technology to diagnose and resolve technical problems across hardware, software, mobiles and networks.
- Develop soft skills and enhance your ability to communicate with customers.
- Develop effective mindsets for future progression and growth.

Perfect your interview skills to stand out from the crowd in a competitive job market

Progress after 2-3 years to System Administrator, Team Leader or a Desktop Engineer (£24 - 35K)

### Working in IT Support

- You will be the first point of contact for colleagues and customers' technology issues, helping to resolve them and get their tech running smoothly again.
- Further opportunities to specialize in Databases, Cloud, Security or Infrastructure! Average salary for an IT professional is £47K.

# Extra support

**Mentor Support:** Receive 1-1 support from a qualified mentor, overcoming challenges and improving your confidence.

**Career Coaching:** You'll be supported by a career coach to guide your transition into employment after the course.

**Guaranteed interview:** Introductions to hiring employers including a guaranteed interview.

**Community:** Be supported by a class of 20-25 like minded peers and join a professional network of hundreds of alumni & students who work together to support each other's success.

**Stay connected:** With volunteering, slack networks and social media opportunities after the course.



## Important info:

- Course starts 26<sup>th</sup> July
- Certification included
- Duration: 12 weeks full time
- Location: Remote/ Online
- Universal credit continues on course
- Laptops provided when needed

## Am I Eligible?

- No experience needed
- Available full-time for 12 weeks from 26th July
- 18-25 years old
- Currently living in Greater Manchester
- Not in full time work or education

We encourage applicants from diverse and under-represented backgrounds

## How to apply

[Click here](#)



Complete the  
questionnaire



Have a chat with  
the team

Not the programme for you? We have new bootcamps coming soon... [register here](#) to find out more

# What happens after the course?

**Free career coaching during and post-program**

**Free online soft-skills courses to prepare you for your applications**

**Impress employers with your new skills, including excellent interview technique**

## **Graduate Generation**

With all the skills you need to stand-out in your application to these high-demand roles

## **Get hired!**

IT Support roles have a starting salary up to 24K through match-made interviews and introductions to employers.

## **Moving on up!**

After two years, you can progress to System Administrator, Team Leader or a Desktop Engineer earning £24 - 35K

## **A career for life!**

Average salary for an IT professional is £47K

*Generation*

Got Questions?

Email: [manchesterteam@generation.org](mailto:manchesterteam@generation.org)

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