



Customer Service Course

Customer service is a popular qualification that examines the day-to-day work of real world companies, teaching you the techniques needed in order to help you operate a successful business. You will learn how to carry out basic customer service tasks, progressing further to obtain a higher level of skills.

- Level 1 or 2 Customer Service Course
- Level 1 or 2 Business Administration Course
- Essential Skills ICT
- First Aid
- Manual Handling

Course includes:

- Free exam resit
- Guaranteed interview with one of our employers
- Assistance in CV writing, applying for roles and practice interviews
- Receive certificate within 7 working days
- Free travel to and from our learning centre

The course is FREE* to anyone aged 19 and over, on a low income, claiming benefits or in receipt of Universal Credit.

Contact:

**Manchester PeoplePlus,
6th Floor, Boulton House,
Chorlton Street, Manchester, M1 3HY**

Email: Manchester.Skills@peopleplus.co.uk

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