



August 2025 edition

Emergency Services Day success



Earlier this month we attended the Emergency Services Day at the Trafford Centre alongside other 999 services, charities and social organisations.

Our display featured HART vehicles and an emergency ambulance for people to explore, as well as a hands-on Basic Life Skills and CPR training area. Our stalls also included information on careers, first aid, our charity and wellbeing information, as well as an array of giveaways.

We've had great feedback, including a mum who shared that her daughter who has a fear of ambulances, loved the opportunity to do something fun involving ambulances so she knows it's not something to be feared.

Thank you to all staff and volunteers whose hard work and dedication made the day such a success.

Join us at our Ambulance Awareness Day in Preston, Lancashire



Ambulance Awareness Day

See the people. Learn the skills. Join the service.

We would like to remind you about our Ambulance Awareness Day in Preston, Lancashire, taking place on :

Wednesday 17 September 2025 from 11-1pm at Crossgate Church, St Mary's Street North, PR1 5LG.

This free event is open to everyone. Whether you're exploring career options, a parent or guardian, or simply curious about the ambulance service, there's something for you.

This event promises to be an enjoyable, hands-on experience where you can:

- Meet ambulance staff and partner services
- Learn about career pathways, volunteering, and apprenticeships
- Access self-help and wellbeing resources
- Take part in live CPR and first aid demonstrations
- Take home some ambulance-themed giveaways

Free refreshments and lunch will be provided on the day while stocks last. Please note that parking at the venue is extremely limited, so we encourage car sharing where possible.

Please register your attendance through [Eventbrite](#) or by emailing talk.tous@nwas.nhs.uk

We will be delivering our Ambulance Awareness event in other areas later in 2025/26, including Merseyside, Cumbria, Greater Manchester and Cheshire. Once these dates are confirmed, we will share with you.

We look forward to hopefully seeing you at an event in future.

You said, we did August

We have recently engaged with the Manchester Migrant support group, including Chinese students who expressed interest in finding out more about our ambulance services. We have arranged an event which will take place on Friday 12 September with 42 Chinese students, where we will share information with them about our services, when to call 999 and what other services are available for non emergency situations, such as NHS111.

We are due to deliver a further two events with other Chinese students from this support group which we are currently in the process of planning. Our aim is to increase their awareness of our services, and provide them with reassurance and confidence for when they may access our services in future.

You said,
we did!



Where are we in September?

We want to be as visible as we can be so that the general public can locate us and tell us about their experiences. In the North West, you can find us at the following pop-up events and informational days.

Friday 12 September - Manchester Migrant support group - Ambulance Awareness session with Chinese students.

Wednesday 17 September - Lancashire Annual General Meeting (AGM) and Ambulance Awareness day.

Get involved!



Patient and Public Panel (PPP)

Our Patient and Public Panel have 220 volunteers already supporting improvements at Nwas. If you would like to contribute by sharing your lived experiences to help improve our ambulance service and become a member of our Patient and Public Panel, please do not hesitate to get in touch: Patient.Panel@nwas.nhs.uk

Patient stories

If you or your family have any feedback or experience that you would like to share, we would like to hear from you! Please get in touch: Talk.tous@nwas.nhs.uk

Patient Engagement Team

Just a reminder that the Patient Engagement Team are always happy to come and speak to your organisation, group or forum to share Nwas updates. This can be done virtually on MS Teams, Zoom, or in person. If you would like a visit, please do not hesitate to contact us at: Talk.tous@nwas.nhs.uk

If you require this document, or any other documents in an alternative format, please contact: communications@nwas.nhs.uk