

As a regular referrer to the WIN Community offer, please see below the change in services & referral route from Friday 1st April.

Preventative services in Stockport have gone through recommissioning over the past 6 months, having now been brought together under one umbrella. WIN Community is now The Community Hub, and part of the Stockport Support Hub. Please see below a brief overview of each service, and please share with your teams.

All referrals for each service in the Stockport Support Hub, should now be submitted through 'Your Support' <https://stockportsupport.com> The referral form can be found at the bottom of the web page, under the descriptions of each service.

1) Your Support

Key functions will include:

- Manage the front door into a range of Prevention and Early Help services – triage all referrals to the Support Services.
- Key Worker for adults in Stockport who want to make changes and improve their wellbeing. Support where the individual / family has a range of needs, which will be coordinated, but may require a multi-agency response
- Process referrals, provide information, advice and guidance etc.
- Develop a clear branding linked to these services

2) Adult Substance Misuse Service

- The service will work to reduce the harms caused by alcohol and drug use including problems relating to physical and mental health, family life, housing, employment, and offending behaviour. It is for Stockport residents aged 26 and over.

3) Smoking Cessation, Tier 2 Adult Weight Management, Family Weight Management

- The service is a locality-based, smoking cessation and tier 2 adult weight management and family weight management service.

4) Community Hub

- Offers short term support to independent, individuals over 18 years and family units to explore the community offer – social groups, peer support networks, learning and volunteering opportunities etc. (referrals must be able to leave their home independently)
- Identify gaps in provision and support the development of micro-organisations and communities.
- Support the development of community groups, befriending and volunteering networks.
- Engage with and promote local and national initiatives

5) Community Transport

- The Service will provide a door-to-door transport service to people aged 18 and over living in Stockport who would struggle to access public transport.

- This may include people who have mobility issues, cognitive impairments, disabilities, long-term health conditions or sensory loss.
- People referred to the service will not have access to a vehicle themselves and will have limited family and support networks.

6) Help in the Home

- Practical support to enable people to live independently for as long as possible
- Support people coming out of hospital and prevent hospital admission
- Self-neglect and hoarding

7) Carers Support Service

- Brings together current arrangements which are mainly focused on carers assessments
- Creates a new service for all carers aged 18+
- 'One stop shop' operating on a boroughwide level

8) Domestic Abuse

- Early Intervention and Prevention Service (for victims and perpetrators)
- Complex Safeguarding Service (supporting high and medium risk victims of domestic abuse)
- Independent Domestic Abuse Advocate service (supporting high risk victims of domestic violence and abuse aged 16 and over)