# Broadband speed and connectivity tips



Check the speed of your connection.

You can measure it via this broadband speed checker

#### CHECK FOR A BETTER SPEED IN YOUR AREA

Is there a better connection available via another provider?

Check available speeds in your area by entering your postcode into <u>Ofcom's Mobile and</u> <u>broadband checker</u>,

### PRACTICAL TIPS TO IMPROVE YOUR BROADBAND SPEED

There may be a simple solution to poor or slow connections.

Ofcom have created a really simple guide with <u>practical tips for improving</u> <u>your broadband spee</u>d

# DO YOU KNOW YOUR RIGHTS?

Every home and business in the UK has the legal right to request a decent, affordable broadband connection.



What you need to know

# ARE YOU GETTING THE BEST DEAL?

Some employers have discounts with Wifi and mobile internet providers

Check with your employer to see if you can get a discount

## GET HELP DOING THINGS ONLINE

Find out how to get online or improve your digital skills. Borrow devices or data, and get support from Digital Champions or group classes.

Visit the <u>DigiKnow web pages</u> or call the DigiKnow Helpline on 07537 127095

